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Effective Feedback

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Effective Feedback

Duration

1 day

Overview

This programme will provide delegates with some simple effective tools that will help them deliver constructive feedback in a motivational way.

This fun and interactive programme aims to ensure that when armed with the skills and tools necessary delegates are confident in providing feedback with an aim of developing working relationships and the performance of their team.

Objectives

By the end of this workshop you will be able to demonstrate the feedback processes and standards discussed during this workshop in a practice session with a colleague.

Agenda

- Introduction to programme
- Benefit of constructive feedback
- Considerations when giving feedback
- Feedback models
- Practice



Further Information

Prework

Each delegate should bring at least one 'real' situation where it is likely they will have to provide feedback as this will be used on the programme. They also need to prepare a brief for the person who will role play their employee with them to ensure they are familiar with the situation.